Resetting an iPad

**Without a Passcode**

1. Turn on iPad. If a passcode is required, see section on “Resetting with a Passcode” below
2. Click on Settings
3. Go to General and choose Reset
4. Choose Erase All Content and Settings
5. Confirm Erase, and this will clear all settings and data from iPad

**With a Passcode**

1. Turn on iPad. Be sure there is at least 20% charge on the iPad before starting this process
2. Plug in connector cable to iPad and the USB end to the computer
3. Cancel any dialog boxes that appear on the screen or in iTunes
4. Press and hold the home button and the power button at the same time (up to 45 seconds)
5. When the Apple logo appears, release the power button while holding the home button down
6. You will see the following screen:



1. iTunes will display the following message:



1. Choose OK and then choose Restore
2. You will be prompted for Restore and Update – click to continue and this will erase all data

<http://support.apple.com/kb/ht4097>